

Pacific Gas and Electric Company

City of Sunnyvale

March 24, 2026





Agenda

- 1 Service Planning
- 2 Reliability Performance
- 3 Working Together
- 4 Advocacy Priorities
- 5 Q&A

Sergio Jimenez

Local Government
Affairs Representative

Service Planning





New Customer Initiations Happening in Your Community



Electric Projects*

227



Gas Projects*

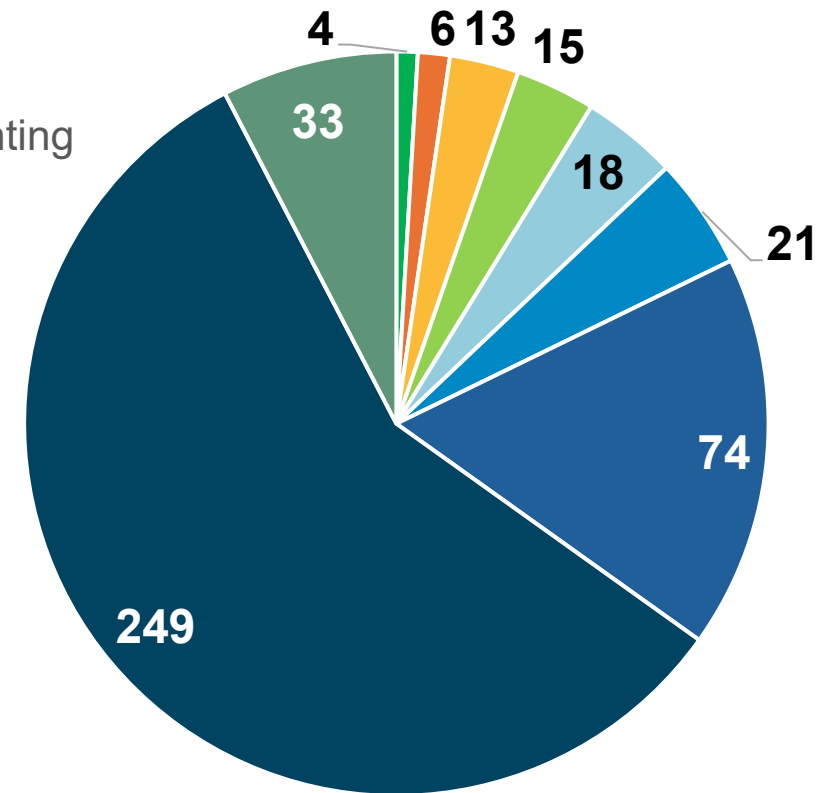
98

Data is approximate and as 3/19/2026.

*Applications in the intake phase are excluded from total # of projects as program is not determined until post design.

of Projects by Type

- Street and Outdoor Lighting
- Mixed Use
- Agency
- Temporary Services
- Industrial
- Telecommunications
- Commercial
- Residential
- Other





New Customer Initiations, cont.



Electric Projects*

227

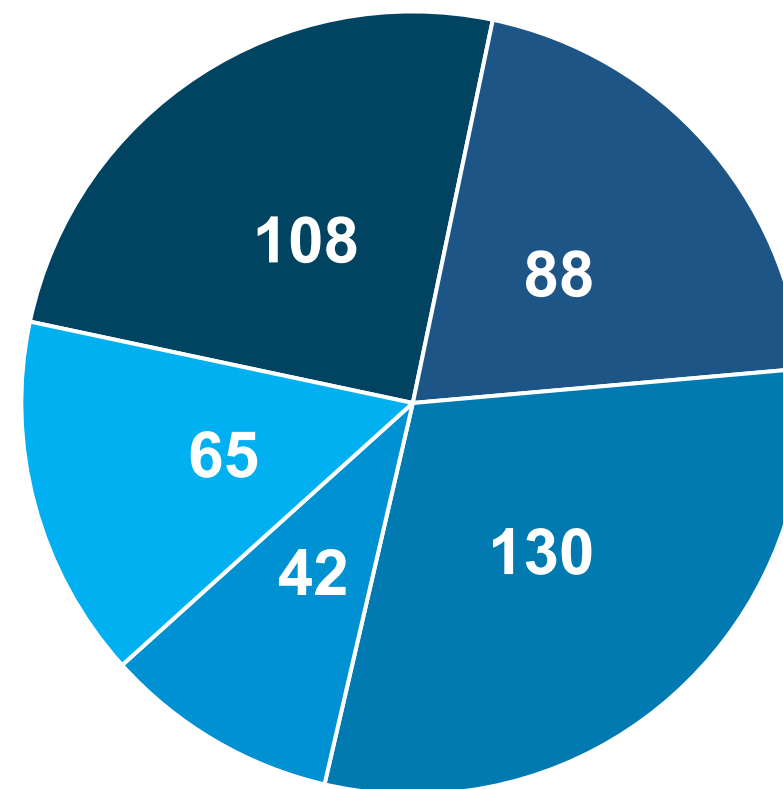


Gas Projects*

98

of Projects by Phase

- Intake
- Design
- Dependency
- Customer Ready
- Construction



Data is approximate and as 3/19/2026.

*Applications in the intake phase are excluded from total # of projects as program is not determined until post design.



Service Planning Local Teams

San Jose/DeAnza Team

Service Planning Manager

Alayna Vierra: 209.222.0363 | Alayna.Vierra@pge.com

San Jose/DeAnza Supervisors West Supervisor

Matt Freudenberger: 415.696.8469 | Matthew.Freudenberger@pge.com

County: Santa Clara County

East Supervisor

Brandon Tran: 415.205.5711 | Brandon.Tran@pge.com

County: Santa Clara County

South Supervisor

Alison Hill: 831.202.2207 | Alison.Hill@pge.com

County: Santa Clara County

Applicant Design Supervisor

Ramon Mendoza: 831.324.3028 | Ramon.Mendoza@pge.com

County: Various South Bay/Central Coast Counties

Central Coast Team

Service Planning/Applicant Design Manager

Michael Redman: 209.617.3745

Michael.Redman@pge.com

Los Padres Supervisor

Kari Gaither: 805.305.7202

Kari.Gaither@pge.com

Counties: San Luis Obispo County and Santa Barbara County

Central Coast Supervisor

Glen Robertson: 530.329.9777

Glen.Robertson@pge.com

Counties: Santa Cruz County, San Benito and Monterey County

Reliability Performance





City of Sunnyvale 2025 Outage Data

Total # of Sustained Outages*

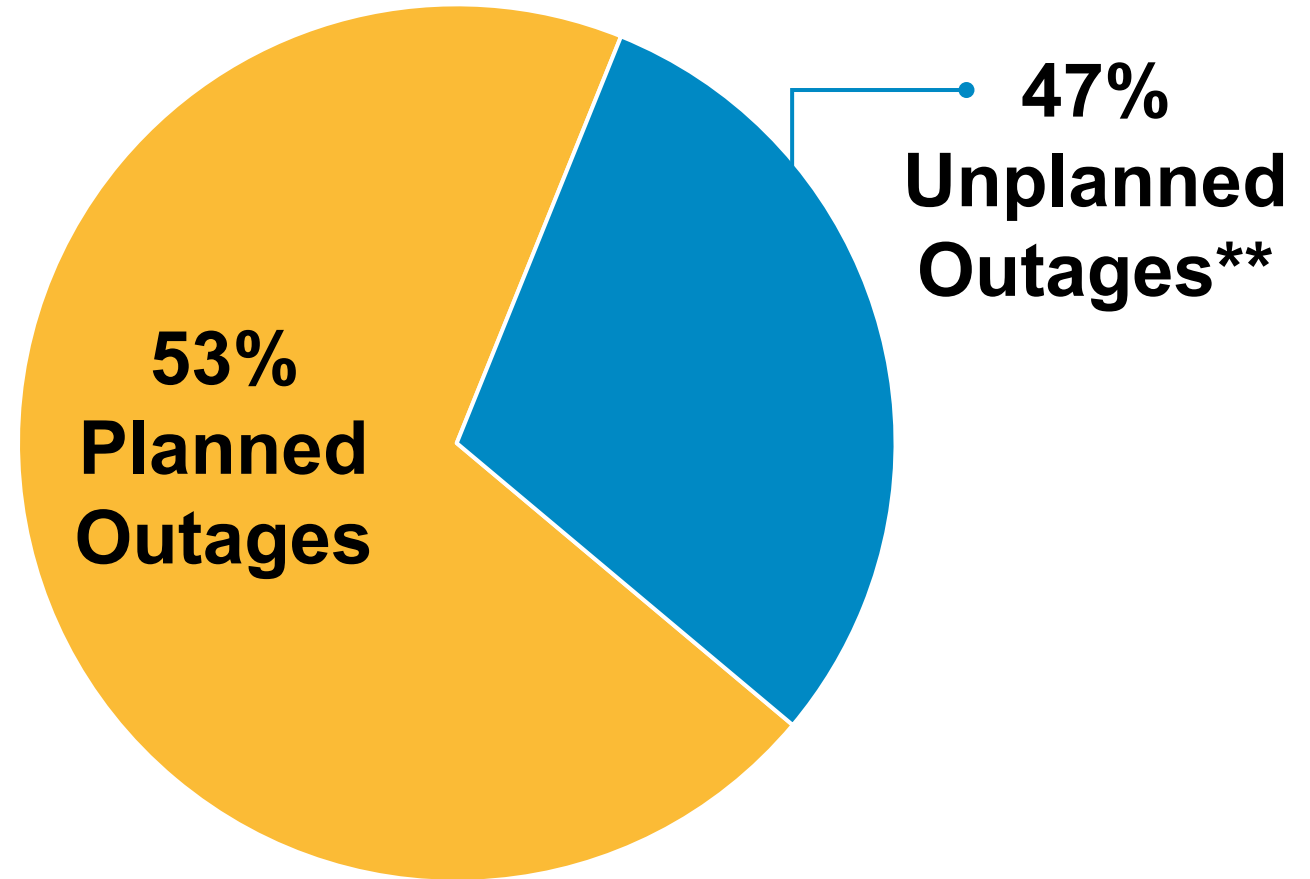
516

Avg. # of Customers Impacted

226

Avg. Length of Outage

5 Hours

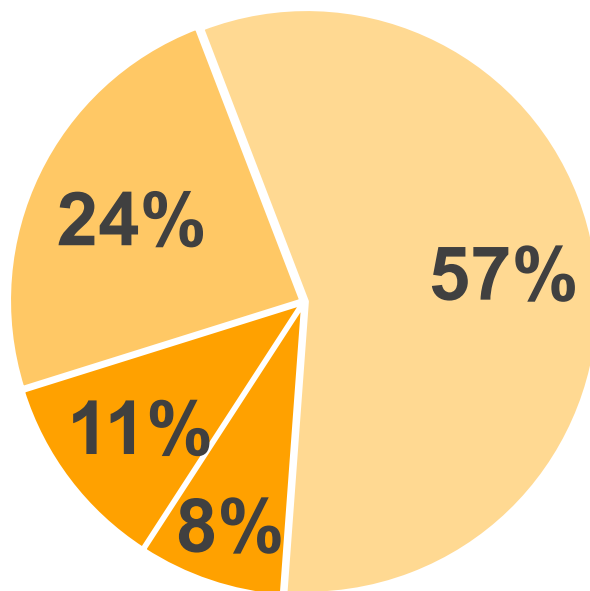


*Data as of 12/31/2025 and from 1/1/2025 – 12/31/2025. *Sustained outages are any outage lasting longer than five minutes. **15% of unplanned outages occurred on EPSS-enabled circuits.*

City of Sunnyvale 2025 Outage Data

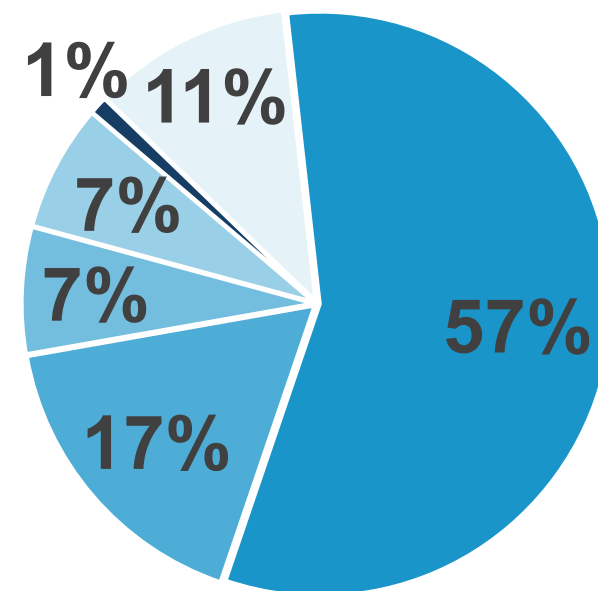
Planned Outages Causes

- System Upgrades
- New Services and Upgrades
- Maintenance
- Customer Request



Unplanned Outages Causes

- Animal
- Equipment
- Vegetation
- Unidentified
- Third party
- weather



Data as of 12/31/2025 and from 1/1/2025 – 12/31/2025.



Improving Reliability in the City of Sunnyvale

We are taking steps to improve reliability on circuits serving your community.

Last year we:

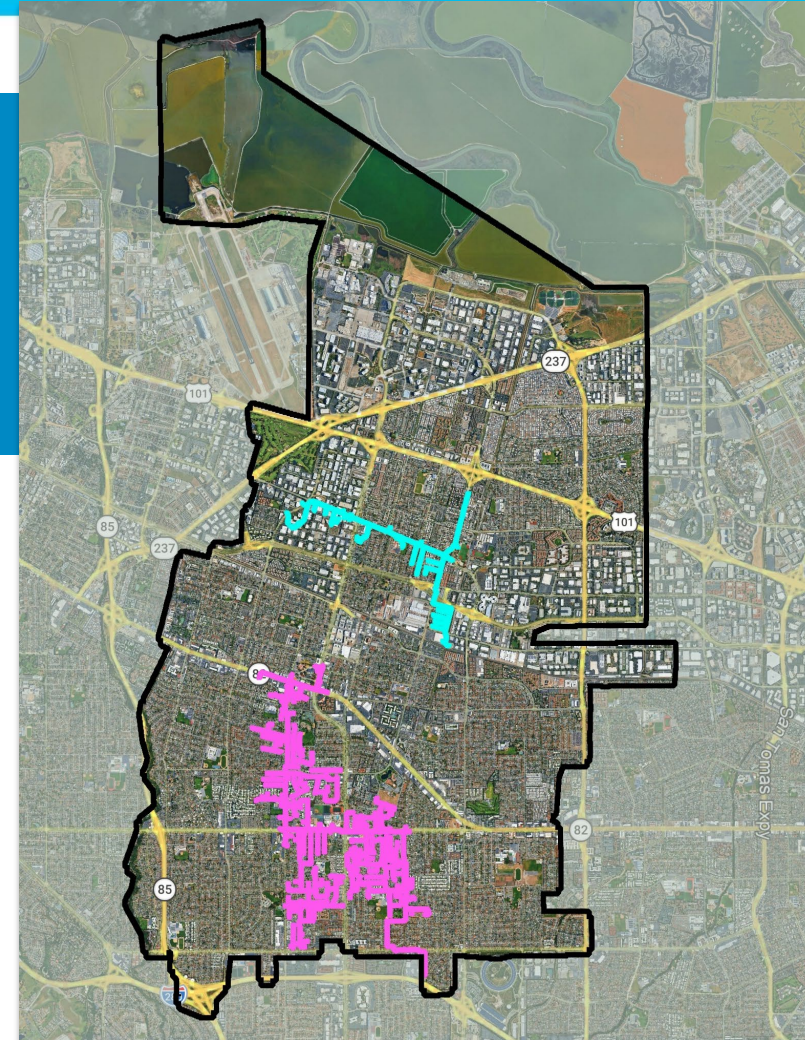
- ✓ Installed 15 new devices along the **Wolfe 1113** circuit to minimize customer outages.
- ✓ Upgraded equipment along the **Britton 1109** circuit to improve functionality and coordination.

Improving Reliability, cont.

Circuits with Reliability Work in Sunnyvale

- City of Sunnyvale
- Wolfe 1113
- Britton 1108

Locations are approximate and may overlap.



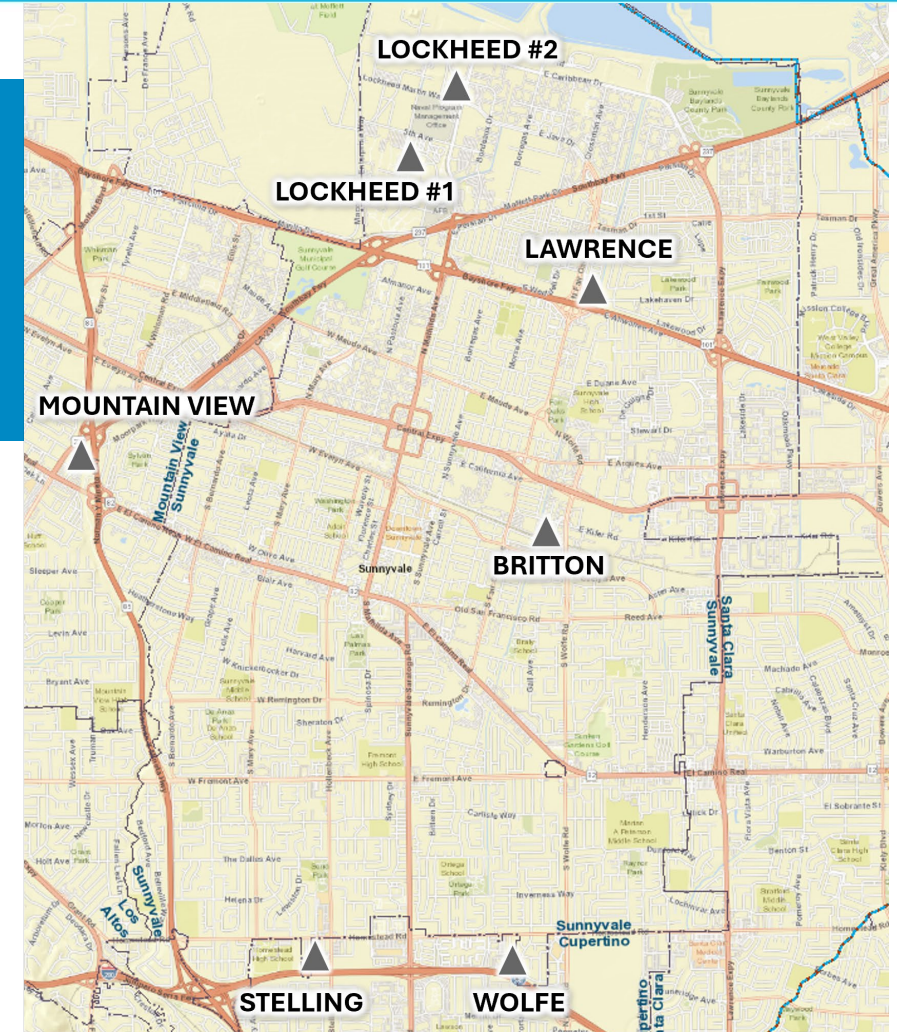


Distribution Capacity: City of Sunnyvale

Substation / Bank	Available Capacity	Notes
Lockheed #2 Substation	6.9 MW	Looking at easements for feeders. Substation can be upgraded to add ~90MW
Lockheed #1 Substation	6.3 MW	In process of serving 70MW new business load
Lawrence Substation	26 MW	
Mountain View Substation	6.8 MW	
Bitton Substation	<1 MW	18 MW will be available after capacity job is completed in 2028
Stelling Substation	6.4 MW	An additional 15 MW will be available after capacity job is completed in 2028
Wolfe Substation	10 MW	

*Distribution capacity is fluid and capacity shown is based on Oct 2025 report. *Typical single family home energy consumption is 3.5 kW. *Office building energy consumption is 5.8 W/sqft.

Capacity Project Locations in Sunnyvale



Working Together





Monthly Engagements

2025/2026 Meetings

- **November, January, February and March**

Topics Discussed

- Linear Park development
- Project tracking*
- Points of contact
- Service planning
- Large loads



Advocacy Priorities





2026 Advocacy Priorities



CA Wildfire Fund 2.0

- SB 254 strengthens the state's Wildfire Fund to protect wildfire victims, without raising customer costs
- We are working with policymakers and stakeholders to develop solutions to protect victims and deliver energy affordability



2026 Advocacy Priorities



Extension of the Diablo Canyon Power Plant

- Diablo Canyon Power Plant (DCPP) generates nearly 20% of CA's clean energy
- Governor Newsom signed SB 846 extending DCPP operations through 2030
- 20-year license renewal application has been submitted to the NRC to provide flexibility beyond 2030



2026 Advocacy Priorities



Affordability

- Electric rates are 11% lower than Jan. 2024
- Customers will see an additional bill reduction in March
- Upcoming GRC will include the smallest percentage increase of electric rates in a decade

Q&A



Appendix





Savings Programs for Income-Qualified Customers

We are working hard to lower our prices and provide our customers with safe, reliable, clean and affordable energy.

Discount and savings programs are available to help income-qualified customers pay their energy bills.

California Alternate Rates for Energy (CARE): Provides a monthly discount of 20% or more on gas and electricity.

pge.com/CARE

Relief for Energy Assistance Through Community Help (REACH): Provides up to a \$300 bill credit to help income-eligible customers with past due balances.

pge.com/reach

Family Electric Rate Assistance (FERA): Provides a monthly discount of 18% on electricity only.

pge.com/FERA

PG&E Match My Payment Program: Offers a dollar-for-dollar match, up to \$1,000 for customers to pay past-due bills

pge.com/matchmypayment



Savings Support for All Residential Customers

We also offer a number of resources and support programs designed to help lower energy costs, ensure bill stability and understand the rate plan that makes most sense for them.



Budget Billing

Offsets high winter heating peak bills by averaging energy costs to determine a more predictable monthly payment amount.

pge.com/budgetbilling



GoGreen Home Energy Financing

Helps finance energy saving improvements to make customers' homes more comfortable and efficient.

gogreenfinancing.com



Home Energy Checkup

Helps customers assess their energy use and gives customized savings tips.

pge.com/homecheckup

Learn more ways to save energy: pge.com/energysavingtips



Programs for Customers with Access and Functional Needs

We provide support options for customers with Access and Functional Needs, through our Medical Baseline and Self-Identified Vulnerable programs.

Medical Baseline Program

- A monthly **discount or additional monthly allotment** of power based on rates.
- **Additional notifications** ahead of Public Safety Power Shutoffs.
- Participants qualify through **medical device or medical condition needs**.
- Potential to qualify for **additional resources** including the generator rebate, portable battery or a Backup Power Transfer Meter.

Customers can apply: pge.com/medbaseline

Self-Identified Vulnerable Program

- Various **financial support programs** available for customers who have fallen behind on bills or additional programs to help customers save.
- **Additional notifications** ahead of Public Safety Power Shutoffs.
- **Service disconnection notifications** 48 hours prior or at the time of disconnection due to nonpayment.
- Potential to qualify for **additional resources**, including portable batteries

Customers can self-certify: pge.com/siv



Customer Resources and Support for Outages

Portable Battery Program

Supporting eligible customers with fully subsidized portable battery solutions



pge.com/portablebattery

Generator and Battery Rebate Program

Rebates for eligible customers to purchase a qualified generator or battery



pge.com/gbrp

Backup Power Transfer Meter Program

Provides a free transfer meter to help connect to backup power during an outage



pge.com/backuppower

Permanent Battery Storage Rebate Program

Offers rebates for the installation of a permanent battery storage system



pge.com/permanentbatterystorage

Residential Storage Initiative

Permanent, long-term backup power solutions for the most impacted customers



pge.com/rsi

211 California

Dial 2-1-1, text 'PREPARE' to 211-211 or visit the website during an outage to connect to local resources



211.org

In-Language Support and California Relay Service

For translation support, or to request print materials in Braille, large print or audio, call 1-800-743-5000. If you are Deaf, hard of hearing or need extra support, contact the California Relay Service at 7-1-1

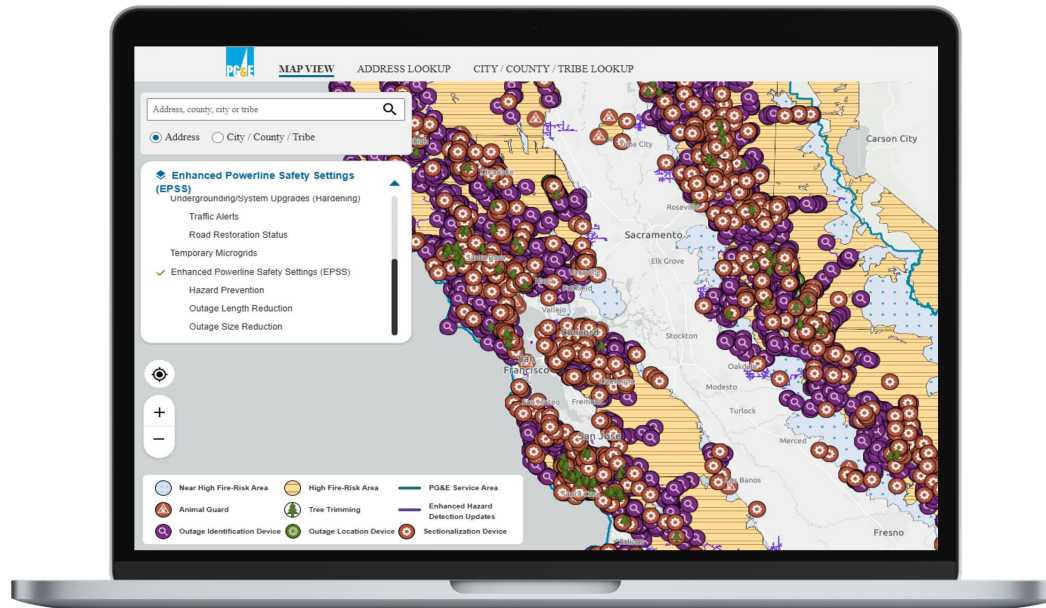


pge.com/accessibility



Wildfire Safety Progress Map Overview

This is a comprehensive, interactive map of PG&E's wildfire safety work and progress.



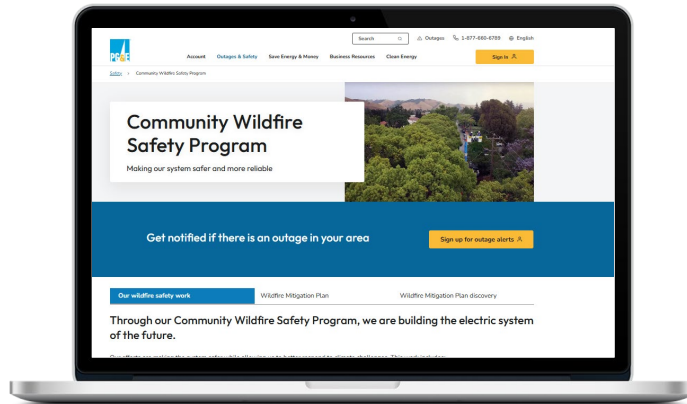
Visit pge.com/progressmap to learn more.

Today, the map shows:

- ✓ **System Upgrades**
 - Installing Strong Poles and Covered Powerlines
 - Undergrounding
 - Line Removal
 - Traffic Alerts
 - Road Restoration Status
- ✓ **Sectionalizing Devices**
- ✓ **Temporary Microgrids**
- ✓ **Enhanced Powerline Safety Settings (EPSS)**
- ✓ **Public Safety Power Shutoffs (PSPS)**
- ✓ **High Fire-Risk Area (HFRA)**
- ✓ **Customer Assistance Programs**
 - Self-Generation Incentive Program (SGIP)
 - Permanent Battery Storage Rebate (PBSR)
 - Portable Battery Program (PBP)



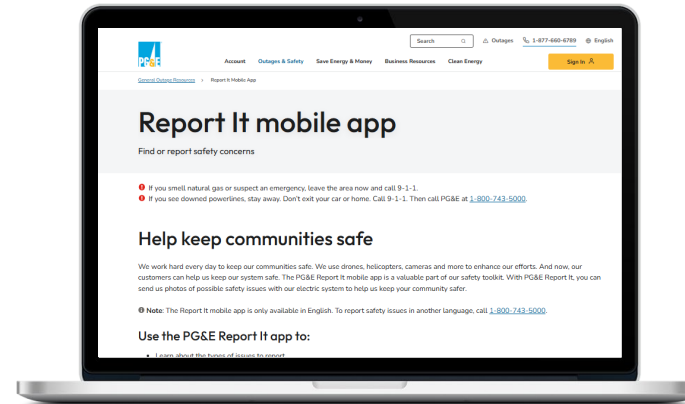
Additional Customer Resources



Wildfire Safety

Information on wildfire prevention efforts

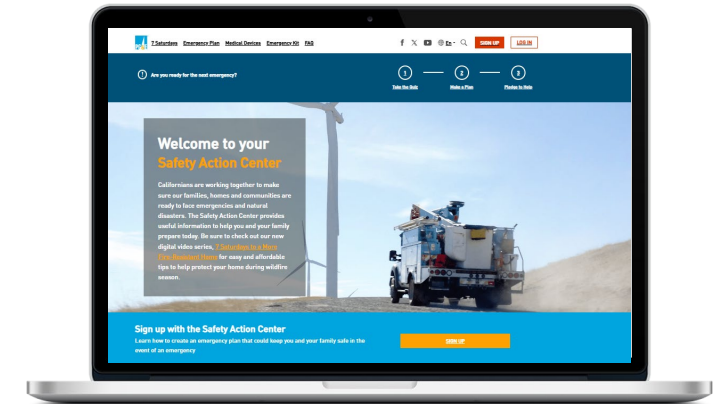
pge.com/wildfiresafety



Report It App

Submit photos of nonemergency potential safety concerns

pge.com/reportit



Safety Action Center

Create an emergency safety plan to keep you and your family safe

safetyactioncenter.pge.com

Dedicated wildfire safety contacts: Hotline: 1-866-743-6589 | Email: wildfiresafety@pge.com