
FW: NSE / SJACS Agenda Item 2 - Submission #3

From City Clerk <city.clerk@sanjoseca.gov>
Date Tue 10/13/2026 3:41 PM
To Tubera, Katerina <Katerina.Tubera@sanjoseca.gov>
Cc M Wagner [REDACTED]

Good Afternoon Katerina,

This is one of two submissions from Mr. Wagner I will be sending over.

Have a great day,

Mitsy Ikegami
City of San José | Office of the City Clerk
200 East Santa Clara Street – 14th Floor | San José, CA 95113
[For a quick survey click here](#)

From: M Wagner [REDACTED]
Sent: Tuesday, October 13, 2026 3:36 PM
To: City Clerk <city.clerk@sanjoseca.gov>
Subject: Re: NSE / SJACS Agenda Item 2 - Submission #3

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Please forward to Katerina Tubera, the NSE liaison to be put into the Public Record for the NSE Committee.

Thank You!

Submission for the Public Record
NSE Committee, October 8th 2026

City Audit Compliance
Data Management

Dear NSE Councilmembers,

Although the City Audit on SJACS was presented to City Council back in March of this year as completed by the honorable City Auditor Joe Rois, it is clear that a number of the audit recommendations have not been implemented in a *sustained* manner.

In fact, a Community Forum presentation over the Summer by ACS Deputy Director Monica Wylie and Division Manager Kiska Icard entitled "Data Management" admitted that the current outcome of Missing Animals for FY 2025 - 2026 had included data from three previous years!

(see photo below)

Strangely enough, there was no recognition of data "corruption" by Directors Wylie and Icard due to this admission of comingling of data during this presentation - - - other than to note that there were a number of animals that had gone "missing" in the shelter's Foster Program over the years that were never accounted

for. - - - This was quite telling of a foster program that had been terribly mismanaged, with the City Audit actually noting that an animal in foster had been found to be taken out of state.

Upon closer inspection, Management indicated in emails from earlier in the year with community members that there was an "update" to the data base conducted in June of 2025 where a whopping 77 Missing Animals were recorded which led to a "record" 139 animals outcome as "Missing" for FY 2025 - 26.

This was nearly a 500% increase from the previous three-year average of "Missing" animals (see chart below).

The Civil Grand Jury Report specifically stated in their May report in Recommendation #4a and #4c that if there is an "update" to data, the *public must be made aware of the update and change in the data.*

However, there has been no disclosure or notation listed on the SJACS Public Dashboard that makes the public aware of such a change in regard to the massive "outlier" that is the Missing Animal outcome for FY 2025 - 2026 (139)

The City Audit also made Recommendations involving Data Management citing Recommendation #20 a, b, c, d.

Given the above lack of disclosure (and a management team that doesn't appear to be all that concerned with comingling outcome data) it does not appear that the City Audit is being complied with.

Bottomline:

By allowing data to be comingled by a non-disclosed "update", it is virtually impossible to make accurate year over year comparisons of the shelter's performance data.

This data management issue also raises even more questions.

If the "Missing Animal" outcome has been the subject of comingled data due to an "update" to the database, what "other" outcomes have also experienced updates that the public is not aware of?\

As it is, community members have noticed frequent "movement" and (mysterious) changes in intake and outcome data over the years on the SJACS Public Dashboard that are not accounted for or explained.

Sincerely,

Mike Wagner

Select calendar type:
FISCAL YEAR (FY) ▼

Select year:

- ☐ (All)
☒ FY 22-23
☒ FY 23-24
☒ FY 24-25
☒ FY 25-26
☐ FY 26-27

Select animal type:

- ☐ (All)
☒ DOG
☒ PUPPY
☒ CAT
☒ KITTEN
☐ OTHER

Select outcome type:

MISSING ▼

Outcome types:

MISSING

Last updated:

10/8/2026 5:08:09 AM UTC

Shelter Outcome Detailed Statistics



Missing Animals

- Foster Program has exploded since FY 22-23
 - Approximately 11,500 Animals Placed in Foster since July 2022.
 - (out of approximately 44,000 animals taken in)
 - We have had foster parents who stop communicating with us.
 - Sent Field Officers to make contact with disconnected fosters in Dec 2025
- Since July 2025, we have outcomed 89 missing animals-
 - 71 were outcomed missing from Foster, and almost all of them were from previous fiscal years
 - 16 (FY22-23)
 - 32 (FY23-24)
 - 22 (FY 24-25)
 - 1 (FY 25-26)

FW: NSE / SJACS Agenda Item 2 - Submission #4

From City Clerk <city.clerk@sanjoseca.gov>
Date Tue 10/13/2026 3:41 PM
To Tubera, Katerina <Katerina.Tubera@sanjoseca.gov>
Cc M Wagner [REDACTED]

2 of 2

Thanks!

Mitsy

From: M Wagner [REDACTED]
Sent: Tuesday, October 13, 2026 3:39 PM
To: City Clerk <city.clerk@sanjoseca.gov>
Subject: Re: NSE / SJACS Agenda Item 2 - Submission #4

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Please forward to Katerina Tubera to be included in the NSE Committee Public Record.

Thank You!

Submission for the Public Record
NSE Committee, October 8th, 2026

Annual Report
Missing Data Points

Dear NSE Committee,

What is most interesting about the FY 2025 - 2026 SJACS Annual Report is what it leaves out.

Kitten Euthanasia increased a whopping 67% year over year (496 vs 297) yet the management team conveniently leaves this data point out of their report.

Cat/Kitten Adoption is down 17.2% year over year
(2,615 vs 3,160)

Cat/Kitten Rescue is flat year over year and down 39% from 3 years ago.
(691 vs 691)

And yet the Annual Report explicitly states that:

"live outcomes remain strong across adoption, rescue partners, return-to-owner, and return-to-field pathways"

This is terribly misleading and deceiving.
This is a false narrative when it comes to the Cat population.

The Cat population has not seen ***strong outcomes***.

The Cat LRR collapsed six full percentage points year over year.
From 86% to 80%.

Yet the SJACS Annual Report fails to provide forthcoming data that shares context with the public and elected officials.

Respectfully,

Mike Wagner