Item 3.4
COVID-19 Recovery Task Force Report

December 6, 2022

Aurelia Bailey, Assistant to the City Manager
Rosalynn Hughey, Deputy City Manager
Rob Lloyd, Deputy City Manager
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Eres Esencial (Grocery Workers) by Samuel Rodriguez from the City of San José's "Holding the Moment" Exhibition

2022-2023 City Initiatives Roadmap

Enterprise Priority	Initiatives								
COVID-19 Pandemic Community and Economic Recovery	Housing Stabilization	Re-Employment + Workforce Development	Small Business Recovery + Resilience	COVID-19 Recovery Task Force					
Resilient and Sustainable City Infrastructure and Emergency Preparedness	Disaster Ready + Climate Smart	Reliable Infrastructure Resilience	Clean Energy Resilience	Water Supply Resilience	Natural Environment Restoration	Soft-Story Building Earthquake Retrofit Policy			
Ending Homelessness	Emergency Housing System Expansion	Encampment Services, Outreach, Assistance, + Resources	Encampment Management + Safe Relocation	Emergency Housing Financial Sustainability	Safety Net Services County Coordination				
Safer San José	Police Reforms	Vision Zero Traffic Safety	City Services Continuity of Operations						
Clean, Vibrant, and Inclusive Neighborhoods and Public Life	Children + Youth Services Master Plan	Education, Digital Equity, + Digital Literacy	BeautifySJ Encampment Trash Services	BeautifySJ Vehicle Blight	Child Care Siting Policy Update				
Building the San José of Tomorrow with a Downtown for Everyone	Align Zoning with General Plan	Development Services Process Improvements	Google Downtown West Development	BART Silicon Valley Extension	Airport Connector + Diridon Station	North San José	High-Speed Rail	Wage Theft Prevention Policy + Responsible Contractor Ordinance	Affordable Housing on Assembly Use Sites Policy (YIGBY)

Enterprise Priority Foundational	Initiatives				
Strategic Fiscal Positioning and Resource Deployment	Emergency Fiscal Recovery + Planning	Outcomes, Equity Indicators, + Performance Management	Disparity Study	Advancing Equity through Culture + Practice	Procurement Improvement
Powered by People	Workforce Diversity + Talent Pipeline	Citywide Hiring	Employee Wellbeing, Growth, + Retention	Digital Workforce	Customer Service Vision + Standards

COVID-19 Recovery Initiatives

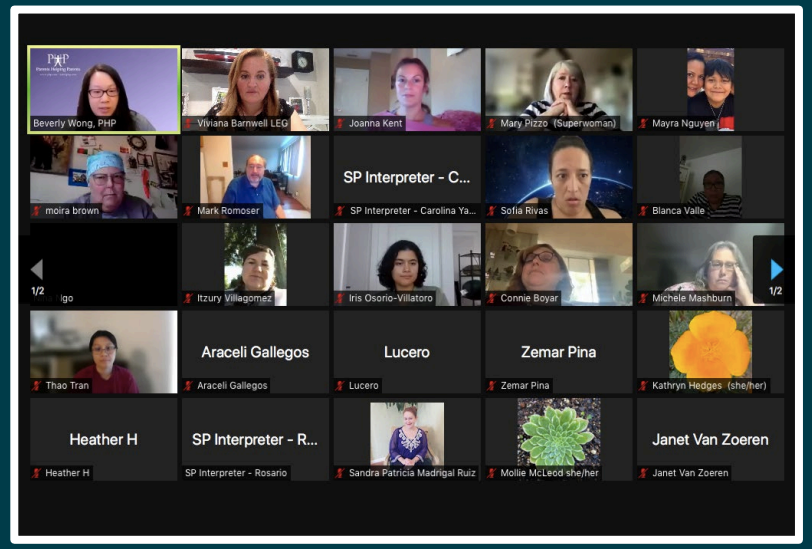
Approved by Council on May 16, 2022

Task Force Process

- **12** virtual meetings held with live interpretation in Spanish and Vietnamese.
- In February 2022, the Task Force established **nine** committees to undertake the recommendation formulation process.
  - Childcare, Early Care and Education, and Youth Development
  - Community Engagement
  - Community Health and Wellness
  - Data and Budgeting
  - Housing
  - Just Recovery for Airport, Hotel and Arts Workers
  - Steering Committee
  - Supporting Small Businesses
  - Workers' Health, Safety, and Rights

Community Engagement Goals

- Reach those most impacted by the pandemic
- Build trust
- Inform residents about existing City Recovery Initiatives – services and resources
- Gather input on what is working, what is not, what is missing
- Use Promotores model
- Incorporate feedback into final report for City Council consideration



"Forum on COVID-19 Recovery for the San Jose Disability Community" virtual event, July 14

Lived Experience Group member Maricon at PAWIS meet and greet event, July 9

Who We Engaged

- **771** people completed Community Survey
- **500** people attended Community Resource Fair
- **31** activities led by Lived Experience Group and Task Force:
  - 12 Community Pop Ups
  - 2 Community Forums
  - 16 Focus Groups
  - 1 Community Resource Fair
- **1,500** total people engaged
- **9** Lived Experience Group members
- **21 Promotores** hired and trained

Lived Experience Group Member Oswaldo engaging with community at Viva CalleSJ, June 12

Lived Experience Group Member Ellen engaging with community at the Juneteenth Festival, June 19

Lived Experience Group members with City staff and consultants

Community Engagement Highlights

Economic Insecurity

Strong need to continue rental assistance and food distribution services.

Mental Health

Need to strengthen mental health support capacity, especially among youth and frontline workers.

Childcare

Shortage of accessible childcare opportunities, particularly among parents of children with disabilities.

Workers and Small Businesses

Many businesses and people who lost their jobs are still struggling. Health and safety conditions are a challenge for workers.

Outreach and Awareness

Majority of people do not know the resources available to them nor how to access them.

Recommendations

- Vetted through the committee process; developed a template to help formulate goals, strategies and actions
- Total of **88** recommendations:
  - Informed by community feedback
  - **10** recommendations with funding from the $2 million set aside in FY22-23 Budget
  - Align with existing Recovery Initiatives: Housing Stabilization, Food & Necessities/ Wellness, Child Care/Youth/Families, Workers, Small Businesses
  - Organized by three implementation categories:

Category Number	Category Description	Number of Recommendations
1	Already underway/in a department work plan	43
2	City Council policy decision	13
3	Additional evaluation and/or resources required	39

Next Steps

- Develop Implementation Framework – Q1 2023:
  - Work plans for 10 recommendations with funding allocations
  - Finalize impact metrics with City staff and partners
  - Coordinate with lead departments/entities on other recommendations
- Updates to Community Economic Development Committee
- Promotores Pilot program to continue through FY 22-23

Thank You, COVID-19 Recovery Task Force Members!

African American Community Service Agency

Alum Rock Santa Clara Street Business Association

Asian Americans for Community Involvement

Bill Wilson Center

Billy De Frank Center

Black Leadership Kitchen Cabinet of Silicon Valley

Catholic Charities of Santa Clara County

Community Health Partnership

Destination:Home

Eastside San José PEACE Partnership

Evergreen Islamic Center

First 5 Santa Clara County

Gardner Health Clinic

Goodwill of Silicon Valley

Grail Family Services

Greenbelt Alliance

Healing Grove Health Center

The Health Trust

Indian Health Center of Silicon Valley

Joint Venture Silicon Valley, Building Back Better

Latino Business Foundation Silicon Valley

Laborers' International Union of North America, Local Union 270

MACLA (Movimiento de Arte y Cultura Latino Americana)

Minority Business Consortium

Multicultural Arts Leadership Institute

PACT (People Acting in Community Together)

Prosperity Lab

Racial Equity Action Leadership Coalition

Thank You, COVID-19 Recovery Task Force Members!

Roots Community Health Center
Sacred Heart Community Service
San José Chamber of Commerce
San José Downtown Association
San José-Evergreen Community College District
San José Jazz
San José Museum of Art
San José State University
Santa Clara and San Benito Building and Construction Trades Council
Santa Clara County Office of Education
Santa Clara County Division of Equity and Social Justice
Second Harvest of Silicon Valley
Service Employees International Union (SEIU) United Service Workers West (USWW)
Sí Se Puede Collective
Silicon Valley Council of Nonprofits
Silicon Valley Independent Living Center
Small Business Advisory Task Force
SOMOS Mayfair
South Bay Labor Council
SV@Home
Team San José
UNITE HERE Local 19
United Food and Commercial Workers (UFCW) Local 5
Vietnamese American Roundtable
work2future
Working Partnerships USA
YWCA

Thank You, Lived Experience Group Members!

- Viviana Barnwell
- Christina Bui
- Rosa Cordova
- Maricon Malimban
- Oswaldo Moreno
- Ellen Rollins
- Alex Spielmann
- Maria Vans
- Nathalia Villasenor-Carrillo

Lived Experience Group members
with City staff and consultants

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